

# NATIONAL & SATELLITE SUPPORT CENTERS



**Pet-Friendly:** Underscoring our mission to improve the lives of pets and pet parents, we encourage Petco partners to bring their pets to work at our Satellite Support Center and National Support Center in San Diego. We believe having pets in the workplace not only benefits pets but also provides a source of stress relief for our partners during their workday.

**Emphasis on Well-Being:** With a focus on the long-term well-being of our partners, the NSC features an on-site fitness center; outdoor recreation space, including multi-use sport courts; and a full-service Petco Café with an expansive offering of healthy and diverse menu items. At the SSC, everything is thoughtfully designed, with built-in opportunities to exercise, relax and have fun.

**Open Environment:** Designed to create the feeling of an industrial urban park, the NSC fuses outdoor and indoor features, highlighted by a large “community park” in the center of the building. Surrounding areas are organized to foster a collaborative working environment, with transparent glass throughout and very few closed offices. Workspaces are tied together by 10 connection hubs, named after a San Diego neighborhoods or landmarks, throughout the office. The SSC features an open design fostering a similar collaborative work environment. Work areas are open and inviting for all partners. The SSC offers indoor and outdoor pet play areas, constructed to promote a safe and friendly environment for pets.

**Sustainable Space:** The NSC was designed to promote sustainability, optimize efficiency and maximize natural lighting. The building is topped by nearly 3,000 solar panels on the roof – producing enough energy to power 150 homes annually (an 86% energy offset). The building’s design also included the installation of drought tolerant landscaping, electric car charging stations and the creation of more than 100 skylights, which provide ample natural lighting throughout the campus and optimize energy. The SSC facility utilizes high-efficiency HVAC units on an energy management system. Lighting throughout the building is energy-efficient, zoned and on automatic timers. Earth-friendly building materials were used in construction, in addition to water-saving fixtures and hand-dryers in the restrooms.

## MEDIA CONTACTS

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## NSC Overview

- 850+ Petco partners
- 300,000 sq. ft campus
- Three dog parks
- A half-mile walking trail
- Workspaces that encourage partners and their pets to interact and be together
- More than a dozen companion animal habitats
- A variety of fresh water, salt water and reptilian species

National Support Center  
10850 Via Frontera  
San Diego, CA 92127  
(858) 453-7845

## SSC Overview

- 250+ Petco partners
- 100,000+ sq. ft.
- Gaming and lounge area to relax and get to know one another
- Corner cafes designed to feel like a neighborhood coffee shop
- A modern and open lunchroom making it easy to socialize in
- On-site food service with a “grab & go” counter service
- State-of-the-art fitness center for associates

Satellite Support Center  
654 Richland Hills Drive  
San Antonio, TX 78245  
(858) 453-7845

*The well-being of all Petco partners is Petco’s top priority. Due to COVID-19, as of March 16, 2020 the NSC and SSC offices have been closed. All support center partners and contractors, besides authorized personnel (with appropriate precautions taken) have been working from home.*