

national support center

Healthier Pets. Happier People. Better World®

Petco believes that healthier pets make happier people – which makes the world a better place. That translates to our workspace, too. Whether it's through the physical environment in which we work or having that extra time to spend with our pets, we've designed an uplifting, interactive environment in our new National Support Center (NSC) that brings our company values to life.

Currently home to more than 650 Petco partners, our new 300,000 sq. ft. campus isn't just a building. It's an expression of who we are, what we believe in and our passion for the human-animal bond. It demonstrates our commitment to our partners and the spirit of collaboration that brings our vision to life every day. Like our San Antonio Support Center, which houses the Petco Foundation, in addition to other support functions, it's a place was intentionally designed to focus on building powerful relationships between people and pets. And it shows that our strong foundation, built on more than 50 years of service to pet parents, has set us up to for success in the next 50.

Pet-friendly. Underscoring our belief in the power of the human-animal bond, Petco partners are encouraged to bring their pets to work: dogs, cats, reptiles, fish – they're all welcome. The NSC features three dog parks, a half-mile walking trail and work spaces that encourage partners and their pets to interact and be together. Throughout the building, you'll also find more than a dozen companion animal habitats, which are home to a variety of fresh water, salt water and reptilian species and celebrate our love for animals.



Petco National Support Center

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Open environment.

Designed to create the feeling of an industrial urban park, the space fuses outdoor and indoor features, highlighted by a large “community park” in the center of the building. Surrounding areas are organized to foster a collaborative working environment, with transparent glass throughout and very few closed offices. Work spaces are tied together by 10 connection hubs throughout the office. As a nod to our hometown, each one is named after a San Diego neighborhood or landmark – like the Gaslamp Quarter and La Jolla Cove – and is features a mini-kitchen with bar-style seating and creative space where partners can gather for brainstorming and informal gatherings.

Promoting well-being.

With a focus on the long-term well-being of our partners, the facility features an on-site fitness center; outdoor recreation space, including multi-use sport courts; and a full-service Petco Café with an expansive offering of healthy and diverse menu items.

Sustainable Space.

The building was designed to promote sustainability, optimize efficiency and maximize natural lighting. Throughout the construction process, more than 80% of all demolition materials were recycled, and eco-friendly materials were used whenever possible. The building is topped by nearly 3,000 solar panels on the roof – producing enough energy to power 150 homes annually (an 86% energy offset). The building's design also included the installation of drought tolerant landscaping, electric car charging stations and the creation of more than 100 skylights, which provide ample natural lighting throughout the campus and optimize energy.

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